INCIDENT REPORTING & INVESTIGATOIN





Purpose/Objectives

This document provides additional information relating to the Incident Recording and Investigation Procedure to assist employees to categorise the severity of incidents and hazards, which in turn affects how the incident or hazard is managed.

Scope/Application

'This Guideline applies across the University'.

Guidelines

When categorising incidents and hazards in relation to health and safety decisions will take into account a number of factors:

- the actual and potential impact to those involved in or witnessing the incident
- the actual and potential impact to the organization
- degree of the direct and indirect impact to individuals and the organization
- level of emotional, physical and financial support which will be required to recover from the incident
- time and resources required to eliminate or minimize the risk of similar incidents.

Safety Incident Severity Rating Examples

Table 1 Biological Incident or Hazard

Rating	Description	Example – Biological Incident
Insignificant	First aid	Clean sharps causing needle stick or a spill within a biosafety cabinet
Minor	Incident causing harm which can be instantly addressed through first aid but needs referral for further treatment	Exposure to a risk group 1 agent
Moderate	Incident causing harm which requires ambulance and/ or medical treatment and ongoing care.	Exposure to group 2 agent as it may require vaccination or other treatment to prevent or reverse the effects
Major	Permanent disability, severe long term injury	Exposure to risk group 3 agent
Catastrophic	One or more deaths	Exposure to risk group 4 agents which may cause an incurable disease or virus any incident which requires notification to the Dept. of Health and WorkSafe

Table 2 Psychological Incident or Hazard

Rating	Description	Example – Psychological Incident
Insignificant	First aid	Shock or stress
Minor	Incident causing harm which can be instantly addressed through first aid but needs referral for further treatment	Distress which requires on-site incident debriefing or mediation
Moderate	Incident causing harm which requires ambulance and/ or medical treatment and ongoing care.	Distress which requires EAP or other counselling or time away from the workplace to deal with illness using personal leave

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Major	Permanent disability, severe long term injury	Long term distress which results in a WorkCover claim, suicidal or physical harm and/or long term professional intervention
Catastrophic	One or more deaths	Suicide, psychotic attack on others

Table 3 Chemical use or Storage Incident or Hazard

Rating	Description Example – Chemical Use or Storage Incide			
Insignificant	First aid	Chemical exposure of low toxic substance requiring use of eye wash station or deluge shower or other First Aid assistance Storage of small quantities of expired or inadequately stored dangerous goods – non-volatile only, requiring disposal		
Minor	Incident causing harm which can be instantly addressed through first aid but needs referral for further treatment	Chemical exposure of I substance requiring use of eye wash station or deluge shower and referred for assessment. Storage of small quantities of expired or inadequately stored dangerous goods – requiring immediate disposal		
Moderate	Incident causing harm which requires ambulance and/ or medical treatment and ongoing care.	Uncontrolled chemical exposure requiring ambulance or medical assessment whether or not admitted to hospital Storage of volatile dangerous goods or highly toxic substances without adequate controls		
Major	Permanent disability, severe long term injury	Explosion, fire or other uncontrolled chemical reaction which causes chemical burns or poisoning requiring long term care, including permanent scarring or impairment of any of the senses (sight, hearing, smell, taste or touch)		
Catastrophic	One or more deaths	Exposure to toxic or radioactive substance or impact from explosion or fire		

Table 4 Plant and Equipment Incident or Hazard

Rating	Description	Example – Plant & Equipment Incident
Insignificant	First aid	Low level burn, scratch or bruise to an individual directly involved in a task e.g. dropped a screwdriver from waist height onto foot causing bruising to top of foot
Minor	Incident causing harm which can be instantly addressed through first aid but needs referral for further treatment	Hand caught in equipment but laceration not requiring stitches. Complaints of muscular pain resolved following ergonomic assessment.
Moderate	Incident causing harm which requires ambulance and/ or medical treatment and ongoing care.	Burns, cuts or contusions when caught in machine requiring ongoing treatment. Motor vehicle incident where injury requires physiotherapy.
Major	Permanent disability, severe long term injury	Any injury which requires surgery, leaves permanent impairment of any of the senses (sight, hearing, smell, taste or touch) including amputations or de-gloving

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Catastrophic One or more deaths	Entanglement or crushing in large plant, electrocution
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Table 5 Manual Handling and Slip, Trip and Fall Incident or Hazard

Rating	Description	Example – Manual Handling / Slip, Trip or Fall Incident		
Insignificant	First aid	Fall resulting in bruise or graze requiring first aid. Failure of a control without injury e.g. collapse of a trolley, hand rail or shelf		
Minor	Incident causing harm which can be instantly addressed through first aid but needs referral for further treatment	Muscle strain or sprain that requires more than first aid such as physiotherapy. Laceration treated by first aider but referred to local doctor.		
Moderate	Incident causing harm which requires ambulance and/ or medical treatment and ongoing care.	Fall to ground causing broken bones, contusions or lacerations requiring medical assistance Muscle strain from high level exertion, awkward heavy strain or repetitive actions requiring medical intervention e.g. surgery, injected medication		
Major	Permanent disability, severe long term injury	Any level of paralysis, broken neck or back, acquired brain injury		
Catastrophic	One or more deaths	Fall from height or structure collapse		

Table 6 Sport related Incident or Hazard

Rating	Description	Example – Sport related Incident
Insignificant	First aid	Bruise, muscle pulled or ankle rolled requires no more than ice and rest, cuts or scratches requiring First Aid
Minor	Incident causing harm which can be instantly addressed through first aid but needs referral for further treatment	Muscle strain or sprain that requires more than first aid such as physiotherapy
Moderate	Incident causing harm which requires ambulance and/ or medical treatment and ongoing care.	Fractured bones or torn tendons, knocked unconscious, laceration, blood loss, injuries to internal organs, or any injury requiring monitoring as either an in-patient or outpatient at hospital or medical centre
Major	Permanent disability, severe long term injury	Any level of paralysis, trauma to head, neck or back, acquired brain injury or near drowning
Catastrophic	One or more deaths	Drowning, severe head trauma

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